



# FurEver Furry Pet Care Services, LLC

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Welcome to FurEver Furry! We are pleased that you have chosen us to provide care for your pets. Our mission is to provide the best quality pet care by treating your pets as if they were our own.

We know pets want to have fun! Play is an important element in a pet's life, whether it is at our home for daycare & boarding or at your home during a dog walk or a check-in. We strive to ensure your pet is always in a safe environment.

Enclosed is your Registration Packet for our services. Please complete all forms prior to your scheduled visit. Feel free to call us if you have any questions while you review this material.

This Registration Packet contains:

- Services and Pricing Guide – please sign and date
- Client Information Form – please fill out in its entirety
- Pet Information Form – please complete one form for each pet in the household
- Vet Authorization Form – please sign and date
- Service Contract – please sign and date

If we will be visiting your pet at home, please provide us with your house keys or a door/garage code prior to your reservation. Two points of entry are recommended in case one fails.

We ask that you keep us updated as to your pet care needs. All visits to our home must be scheduled prior to your arrival (including regular daycare).

Please feel free to contact us if you have feedback, questions or concerns. We can be reached by email at [fureverfurry@gmail.com](mailto:fureverfurry@gmail.com) or by calling (720) 479-6842.

Sincerely,

*Greg and Nissa Maldonado*

Owners and Care Providers

## Services and Pricing

We care for dogs, cats, birds, caged animals (such as Hamsters, Rabbits, Guinea Pigs, Gerbils, Mice, etc), and feeding of fish (sorry no tank cleaning).

### Initial Visit/Consultation: Free

For a Home visit, please allow us a couple of days prior to your trip to visit with your pets and familiarize us with your home. For the Boarding or Daycare Service, it is your choice if you would like to come for a meet-and-greet prior to your visit.

### Boarding: \$35 per 24 hour period\*

Services are provided in our caring home. Perfect if you expect to be away for longer than five days, or need consistent care. We ask you to provide a bit of home, such as a kennel or bedding as well as plenty of food, treats and medication to last the stay. Your pet will be able to enjoy the comforts of a home environment, with socializing opportunities with our family, pets and other guests.

### Doggie Daycare: \$25 per day

This will be provided in our home. Depending on your dog's age, temperament and needs, they will either spend one-on-one time with us in a quiet room, or romp around the house and backyard with fellow daycare doggies.

### Home Visit: \$25 per visit

We will spend 20 - 30 minutes in your home.\*\* This includes feeding, watering, administration of medications, litter change (cats and caged animals), and cage paper change (birds), cleanup of accidents and TLC. This will include a home security check, bringing in the mail, packages and newspapers, varying the lights, or any other agreeable service needed.

### Walks: \$25 per visit (up to two dogs)

We will spend 20 - 30 minutes during our walks.\*\* We will encourage your pet to "do their business" during the walk, but we cannot force nature. We will make sure that water is provided after the walk. Please let us know whether or not your dog(s) is/are friendly when crossing paths with other walkers.

### Pet Taxi: \$15 per ride

For pet pick-up or drop-off outside of the Stonegate Village area.

### Early Drop Off/Late Pick Up: \$10

Our weekday hours are 7:30 A.M. to 6:30 P.M. and our weekend hours are 8:00 A.M. to 6:00 P.M. for human visitors. If special arrangements need to be made outside of these hours, we will discuss other possible options with you on a case by case basis. If an early drop off or late pick up is the only reasonable solution, we will charge an additional fee.

### Cancellation Fee:

**Daycare:** If less than 24 hours is given to cancel a reservation we reserve the right to charge the full daycare fee for the spot that was saved for your pet.

**Boarding:** Any changes to a scheduled overnight stay must be made three (3) days prior to the scheduled drop off date. If any portion of the agreed upon scheduled stay is canceled after the three day cut off, we reserve the right to charge up half the price (including holiday fees) for each 24 hour day that was canceled. You must receive confirmation from FurEver Furry (text, email or verbally) that the cancellation was completed prior to the three days.

### **Walks:**

Client Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_

\*We reserve the right to add a daycare fee to your stay if you are unable to pick-up at the time of day you originally dropped off.

\*\*Time is dependent upon the level of care your pet(s) requires during our visit or otherwise previously agreed upon by you.

## Client Information Form

It is important that you provide all the information requested below so that we have the correct contact information on file. If any of the information below changes, please contact us so we may update your records.

### Primary Owner

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email \_\_\_\_\_

### Secondary Owner

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email \_\_\_\_\_

**Emergency Contact:** In the event that the Primary or Secondary contacts are unreachable, please provide someone whom you trust with your pets care decisions.

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Home/Work/Cell \_\_\_\_\_

# Pet Information Form

More than one pet? Please complete the next two pages for each pet in your household

Name of Pet \_\_\_\_\_

Type (e.g. cat, dog) \_\_\_\_\_ Breed/Description \_\_\_\_\_

Birthday/Age \_\_\_\_\_ Sex M / F Spay/Neuter Y / N

## Feeding Instructions


## Medication Instructions

Allergies? Y/N If yes, please describe


Health Issues (Past or Current)? Y/N If yes, please describe


Name of medication/where medicine is kept: \_\_\_\_\_

Dosage instructions: \_\_\_\_\_

## Behavior Information

Has your pet ever bitten a person or another animal? Y / N If yes, please describe in detail.


Please describe your pet's behavior towards new people.


Please describe your pet's behavior around food and water dishes, toys and bones.


How would you describe your dog's personality?


Additional Pet Information Form

Name of Pet \_\_\_\_\_

Type (e.g. cat, dog) \_\_\_\_\_ Breed/Description \_\_\_\_\_

Birthday/Age \_\_\_\_\_ Sex M / F Spay/Neuter Y / N

**Feeding Instructions**


**Medication Instructions**

Allergies? Y/N If yes, please describe


Health Issues (Past or Current)? Y/N If yes, please describe


Name of medication/where medicine is kept: \_\_\_\_\_

Dosage instructions: \_\_\_\_\_

**Behavior Information**

Has your pet ever bitten a person or another animal? Y / N If yes, please describe in detail.


Please describe your pet's behavior towards new people.


Please describe your pet's behavior around food and water dishes, toys and bones.


How would you describe your dog's personality?


# Vet Authorization Form

## Vet Information and Release Form

Name of Vet / Clinic \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

This facility offers emergency service after regular hours: Y / N

Name of After Hours Facility, if different than above

\_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

I understand that in the event of an emergency, FurEver Furry will make every attempt to contact me. In the event that I cannot be reached, I authorize the following:

In the event of illness or injury, I authorize FurEver Furry to seek appropriate medical treatment for my pet. I understand that every effort will be made to take my pet to the vet clinic specified on the emergency form if the situation permits however; FurEver Furry has the authority to seek treatment at any veterinary clinic.

Furthermore, I agree to reimburse FurEver Furry within 14 days of incident for veterinary fees and all related costs including transportation in any amount up to \$\_\_\_\_\_ (please specify dollar amount per pet. Common amounts are \$200, \$1000, or unlimited).

This release does not expire and will remain valid for all future FurEver Furry services.

Client Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_

## Service Agreement

Client desires to engage FurEver Furry Pet Care Services, its owners and employees (FurEver Furry) to obtain the care and services provided by FurEver Furry (the Services) for Client's pet(s) (the Pets), and FurEver Furry agrees to provide Services in accordance with the terms and conditions of this Service Agreement (the Agreement). In consideration of the following terms and conditions, and other good and valuable consideration hereby acknowledged by the parties hereto, Client and FurEver Furry agree as follows:

1. Client authorizes and engages FurEver Furry to perform the Services as set forth herein and in the price sheet provided to Client (the Price Sheet) for the time period(s) as requested by Client (Scheduled Period). During any Scheduled Period, fees for Services will be calculated pursuant to the Price Sheet, which may be modified from time-to-time by FurEver Furry in its sole discretion. If Client determines that any Services scheduled during the Scheduled Period are no longer required, Client must notify FurEver Furry promptly, and in no event less than the period of time specified in the Price Sheet to avoid being charged for any such Services.
2. In the event of an emergency (e.g., injured pets, severe weather, broken pipes, natural disaster, fire, etc.), FurEver Furry is hereby authorized to take all measures deemed necessary or advisable by FurEver Furry in its sole and absolute discretion in caring for Pets and Client's property (including without limitation emergency veterinary care for Pets and emergency repair services for Client's home) and Client agrees to defend, indemnify and hold harmless FurEver Furry, its respective owners, employees, members, agents and affiliates from all liabilities, claims and expenses, including reasonable attorney's fees, that arise from or relate to such decisions. In the event of such an emergency, Client shall immediately reimburse FurEver Furry for expenses incurred, plus any additional fees or expenses for attending to such an emergency. Furthermore, Client is responsible for providing keys to access their home or building. Any locksmith fees incurred as a result of providing faulty keys is the financial responsibility of the Client.
3. Client shall promptly pay all invoices from FurEver Furry and may be required to pay certain fees in advance as determined by FurEver Furry. Late fees, handling fees for returned checks and other fees shall be payable by the client. Client shall pay interest charges at the lesser rate of one and one-half percent (1.5%) per month or the maximum rate permitted by law on past due invoices. Client will be responsible for all costs and fees associated with collection proceedings, including attorney's fees, for all amounts more than forty-five (45) days past due.
4. Client represents and warrants that Pets are currently vaccinated in accordance with all local and state laws and regulations. Client agrees to indemnify, defend and hold harmless FurEver Furry, its respective owners, employees, members, agents and affiliates from all liabilities, claims and expenses, including reasonable attorney's fees, that arise from or relate to Pets behavior, including without limitation property damage, personal injury or death caused by Pets.
5. FUREVER FURRY PROVIDES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN CONSIDERATION OF THE SERVICES AND AS AN EXPRESS CONDITION THEREOF, THE CLIENT EXPRESSLY WAIVES AND RELINQUISHES ANY AND ALL CLAIMS AND LIABILITIES OF ANY KIND AGAINST FUREVER FURRY ARISING FROM OR RELATING TO THE SERVICES OR THIS AGREEMENT, EXCEPT THOSE ARISING FROM THE GROSS NEGLIGENCE OR WILLFUL MISCONDUCT OF FUREVER FURRY. WITHOUT LIMITING THE FOREGOING, IN NO EVENT SHALL FUREVER FURRY BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND IN CONNECTION WITH THIS AGREEMENT, EVEN IF FUREVER FURRY HAS BEEN INFORMED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES; IN NO EVENT SHALL FUREVER FURRY'S TOTAL AND AGGREGATE LIABILITY HEREUNDER EXCEED THE AMOUNT PAID BY CLIENT TO FUREVER FURRY HEREUNDER.
6. Either party may terminate this Agreement at any time for any reason or no reason by providing the other party with notice of such termination. This Agreement constitutes the entire agreement between the parties in connection with the subject matter hereof and supersedes all prior and contemporaneous agreements, understandings, negotiations and discussions between the parties, whether oral or written. The validity, construction and performance of this Agreement shall be governed by and construed in accordance with the substantive laws of the Commonwealth of Colorado, without regard to conflicts of law provisions. If any provision of this Agreement or the application of any such provision shall be held to be contrary to law, the remaining provisions of this Agreement shall remain in full force and effect to the maximum extent permissible. IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first written above.

Client Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_